Manchester City Council Report for Resolution

Report to: Health Scrutiny Committee – 30 January 2018

Subject: Overview Report

Report of: Governance and Scrutiny Support Unit

Summary

This report provides the following information:

- Recommendations Monitor
- Key Decisions
- Items for Information
- Work Programme (attached as an appendix)

Recommendation

The Committee is invited to discuss the information provided and agree any changes to the work programme that are necessary.

Contact Officers:

Name: Lee Walker

Position: Scrutiny Support Officer Telephone: 0161 234 3376

Email: I.walker@manchester.gov.uk

Wards Affected: All

Background document (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

1. Monitoring Previous Recommendations

This section of the report contains recommendations made by the Committee and responses to them indicating whether the recommendation will be implemented, and if it will be, how this will be done.

Date	Item	Recommendation	-	Contact Officer
December		•		Lee Walker Scrutiny Support Officer

2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on 16 January 2018, containing details of the decisions under the Committee's remit is included below. This is to keep members informed of what decisions are being taken and, where appropriate, include in the work programme of the Committee.

Decisions that were taken before the publication of this report are marked *

Decision title	What is the decision?	Decision maker	Planned date of decision	Documents to be considered	Contact officer details
Review of residential and nursing care fees	To approve an update to fees for providers for implementation 2016/17.	Strategic Director of Adult Social	January 2018 or later	Report and recommendation	Simon Finch 0161 234 5016 s.finch@manchester.gov.uk
Ref: 2016/03/16C		Services			
Homecare – Central and South Manchester Ref: 2017/05/31A	The appointment of support provider/s to a Framework Agreement to deliver Homecare in Central and South	Strategic Director of Adult Social Services	January 2018 or later	Report and Recommendation	Paul Bickerton p.bickerton@manchester 0161 234 3816
Cornish Close	Manchester.	Stratagia	lonuoni	Donort and	Lesley Hilton-Duncan
Scheme	Appointment of a support provider for the Cornish Close Scheme which	Strategic Director of Adult Social	January 2018 or later	Report and Recommendation	0161 234 4419 lesley.hilton-
Ref: 2017/05/31B	includes 14 supported accommodation units over 5 properties, 6 short break beds.	Services			duncan@manchester.gov.uk

Subject Care Quality Commission (CQC) Reports

Contact Officers Lee Walker, Scrutiny Support

Tel: 0161 234 3376

Email: I.walker@manchester.gov.uk

Please find below reports provided by the CQC listing those organisations that have been inspected within Manchester since the Health Scrutiny Committee last met:

Provider	Address	Link to CQC report	Date	Types of Services	Rating
Optegra UK	Optegra	http://www.cqc.org.uk/l	23	Clinic	Overall: Requires
Limited	Manchester Eye	ocation/1-201561085	November		Improvement
	Hospital		2017		Safe: Requires
	The Boulevard				Improvement
	Didsbury				Effective: Good
	Manchester				Caring: Good
	M20 2EU				Responsive: Good
					Well-led: Requires
					Improvement
Mount Road	Mount Road	http://www.cqc.org.uk/l	24	Doctors/GPs, NHS GP	Overall: Good
Surgery	Surgery	ocation/1-544400413	November	practice	Safe: Good
	110 Mount Road		2017		Effective: Good
	Gorton				Caring: Good
	Manchester				Responsive: Good
	M18 7BQ				Well-led: Good

Provider	Address	Link to CQC report	Date	Types of Services	Rating
Ailsa Craig Medical Centre	Ailsa Craig Medical Centre 270 Dickenson Road Longsight Manchester M13 0YL	http://www.cqc.org.uk/location/1-514076384	28 November 2017	Doctors/GPs, NHS GP practice	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
Community Integrated Care	The Peele 15a Walney Road, Benchill Wythenshawe Manchester M22 9TP	http://www.cqc.org.uk/location/1-1212453059	2 December 2017	Nursing Home	Overall: Requires Improvement Safe: Requires Improvement Effective: Requires Improvement Caring: Requires Improvement Responsive: Requires Improvement Well-led: Inadequate
Manchester City Council	Hall Lane Resource Centre 157-159 Hall Lane Baguley Manchester M23 1WD	http://www.cqc.org.uk/location/1-2146647956	2 December 2017	Residential homes	Overall: Inadequate Safe: Inadequate Effective: Requires Improvement Caring: Requires Improvement Responsive: Inadequate Well-led: Inadequate

Provider	Address	Link to CQC report	Date	Types of Services	Rating
JAJ – Care Ltd	My Homecare Manchester Cariocca Business Park Sawley Road Miles Platting Manchester M40 8BB	http://www.cqc.org.uk/location/1-3063177411	2 December 2017	Homecare agencies	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
The Human Support Group Ltd	Human Support Group Limited - Westfields 212 Hall Lane Manchester M23 1LP	http://www.cqc.org.uk/l ocation/1-792038705	2 December 2017	Homecare agencies	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
Creative Support Limited	Creative Support - South Manchester Womens Project 7 Amherst Road Fallowfield Manchester M14 6UG	http://www.cqc.org.uk/location/1-2648400357	12 December 2017	Supported Living	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
Victoria Dental & Healthcare Ltd	Victoria Dental & Healthcare 109 Corporation Street Manchester M4 4DX	http://www.cqc.org.uk/location/1-490964600	13 December 2017	Dentist	Overall - No Action Required

Provider	Address	Link to CQC report	Date	Types of Services	Rating
Manchester City Council	Central Reablement Service & Home Pathway South Gorton Neighbourhood Office 128 Mount Road Gorton Manchester M18 7GS	http://www.cqc.org.uk/location/1-139555051	23 December 2017	Homecare agencies, Rehabilitation (illness/injury)	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
The Seymour Home Ltd	Seymour Care Home 327 North Road Clayton Manchester M11 4NY	http://www.cqc.org.uk/location/1-118274983	20 December 2017	Residential Home	Overall: Inadequate Safe: Inadequate Effective: Requires Improvement Caring: Requires Improvement Responsive: Inadequate Well-led: Inadequate
Mrs Elizabeth Heather Martin	Clyde Court Nursing Home 22-24 Lapwing Lane West Disdbury Manchester M20 2NS	http://www.cqc.org.uk/location/1-120662695	23 December 2017	Nursing Home	Overall: Requires Improvement Safe: Requires Improvement Effective: Requires Improvement Caring: Requires Improvement Responsive: Requires

Provider	Address	Link to CQC report	Date	Types of Services	Rating
					Improvement Well-led: Requires Improvement
Dove's Nest Ltd	Doves Nest Nursing Home 15-19 Windsor Rd Clayton Bridge Manchester M40 1QQ	http://www.cqc.org.uk/location/1-123434989	28 December 2017	Nursing Home, Residential Home	Overall: Requires Improvement Safe: Requires Improvement Effective: Good Caring: Good Responsive: Requires Improvement Well-led: Requires Improvement
Manchester Eye and Cosmetic Clinic Limited	Face & Eye 2 Gibwood Road Northenden Manchester M22 4BT	http://www.cqc.org.uk/location/1-207238009	27 December 2017	Clinic	Overall: Good Safe: Good Effective: Good Caring: Good Responsive: Good Well-led: Good
Dr Nesar Choudhury	Brookdale Surgery 202 Droylsden Rd Manchester M40 1NZ	http://www.cqc.org.uk/location/1-2890762581	4 January 2018	Doctors/GPs, NHS GP practice	Overall: Inadequate Safe: Inadequate Effective: Inadequate Caring: Inadequate Responsive: Inadequate Well-led: Inadequate
Elysium Healthcare Ltd	Brierley Court Independent Hospital 145 Church Lane	http://www.cqc.org.uk/location/1-2970072567	10 January 2018	Hospital / Mental Health Capacity	Overall: Requires Improvement Safe: Requires Improvement

Provider	Address	Link to CQC report	Date	Types of Services	Rating
	Manchester				Effective: Requires
	M9 4LA				Improvement
					Caring: Requires
					Improvement
					Responsive:
					Requires
					Improvement
					Well-led: Requires
					Improvement
Corner Stone	Corner Stone	http://www.cqc.org.uk/l	11 January	Doctors/GPs, NHS GP	Overall: Requires
Family Practice	Family Practice	ocation/1-545393907	2018	practice	Improvement
•	Graham Street			·	Safe: Requires
	Beswick				Improvement
	Manchester				Effective: Requires
	M11 3AA				Improvement
					Caring: Good
					Responsive:
					Requires
					Improvement
					Well-led: Requires
					Improvement

Health Scrutiny Committee Work Programme – January 2018

Tuesday 30 Jai	Tuesday 30 January 2018, 10am (Report deadline Friday 19 January 2018)						
Item	Purpose	Lead Executive Member	Strategic Director/ Lead Officer	Comments			
Primary Care Access in Manchester	 To receive an update report on Primary Care Access. This report will include information on – Data on the take up rates of evening and weekend appointments. Data on the length of time to secure an appointment and any analysis on the impact of this on A&E Departments and Walk In Centres. Data on the number of GP practices that comprise of two or less doctors. Data on the number of GP practices that operate a half day closure or close during the lunch time period. Information on those GP practices who had not signed up to the Manchester Access project. Evidence and examples of good practice adopted by GP practices to improve access to Primary Care, such as online appointment booking. 	Cllr Craig	Nick Gomm,	See minutes Health Scrutiny Committee meeting Feb 2017 Ref: HSC/17/09			
Mental Health Services	To receive an update report on Manchester Mental Health Services, following the acquisition on the 1st January 2017 by Greater Manchester Mental Health NHS Foundation Trust. The report will provide an update on the planned transformation programme in line with the Manchester Locality Plan and the Greater Manchester Mental Health Strategy.	Cllr Craig	Carolyn Kus Bev Humphrey Professor Craig Harris	Invitation to Bev Humphrey, Chief Executive of Greater Manchester Mental Health NHS Foundation Trust			
Review of redesigned	To receive a report on the review of the redesigned drug and alcohol services.	Cllr Craig	David Regan	Review of redesigned services:			

services: Drug and alcohol treatment service	This will include information on Public Health investment into prevention services.		Marie Earle Lisa Collier	Drug and alcohol treatment service Invitation to be sent to the Chair of Communities and Equalities Scrutiny Committee
Carers Strategy	To receive a report that describes the refreshed Carers Strategy. The Committee will hear from a number of invited carers and carer groups.	Cllr Craig	Carolyn Kus	See minutes of November 2015 Ref: HSC/15/68
Delivering the Our Manchester Strategy	This report provides an overview of work undertaken and progress towards the delivery of the Council's priorities as set out in the Our Manchester strategy for those areas within the portfolio of the Executive Member for Adults, Health and Well Being.	Cllr Craig	-	
Refreshed budget and business plans	To consider the refreshed Directorate Budget and Business Plan Report and Delivery Plan – Adults and the Locality Plan. This report is to include information on the budgetary pressures experienced by Health Partners.	Cllr Flanagan Cllr Craig	Carol Culley David Regan Carloyn Kus	See minutes of HSC 7 November 2017 Ref: HSC/17/55
Health and Wellbeing Update	The monthly report will include updates from the NHS, the Strategic Director of Adult Social Care and the Director of Public Health for Manchester.	Cllr Craig	Carolyn Kus David Regan Nick Gomm	
Overview Report	The monthly report includes the recommendations monitor, relevant key decisions, the Committee's work programme and items for information. The report also contains additional information including details of those organisations that have been inspected by the Care Quality Commission (CQC) within Manchester since the Health Scrutiny Committee last met.		Lee Walker	Overview Report

Tuesday 27 Feb	Tuesday 27 February 2018, 10am (Report deadline Friday 16 February 2018)					
Item	Purpose	Lead Executive Member	Strategic Director/ Lead Officer	Comments		
Dentistry and Oral Health	To receive a report that describes issues surrounding oral health. This report will include information on the provision of, and	Cllr Craig	Nick Gomm and Public Health			
Review of redesigned services: Integrated Sexual and Reproductive Health Service	access to Dentists across Manchester. To receive a report on the review of the redesigned Sexual and Reproductive Health Service. This report will include information on the Voluntary and Community Sector provision including Lesbian Gay Bisexual Transgender and Friends, George House Trust & Black Health Agency.	Cllr Craig	England David Regan	Invites to be confirmed		
Delivery of a Single Hospital Service – Progress Report	To receive a comprehensive update report on the delivery of a single hospital service.	Cllr Craig	Peter Blythin Director, Single Hospital Service Programme	See minutes of November 2017 Ref: HSC/17/54		
Manchester Population Health Plan	To receive the Manchester Population Health Plan.	Cllr Craig	David Regan			
Adult Safeguarding	To receive a report that describes developments in Adult Safeguarding. This report will include: -Information on the quality monitoring of care homes following CQC inspectionsAn update on the IRIS project (IRIS is a general practice-based domestic violence and abuse training support and	Cllr Craig	Carolyn Kus			

	referral programme).		
Overview		Lee Walker	Overview Report
Report			-

Items To be Scheduled							
Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments			
Autism Developments across Children and Adults	To receive an update report on Autism Developments across Children and Adults. This item was considered by the Health Scrutiny Committee at their January 2015 meeting.	Cllr Craig	Carolyn Kus	See minutes of January 2015 Ref: HSC/15/03 Invitation to be sent to the Chair of Children and Young People Scrutiny Committee			
Healthier Together	To receive a progress report on the Healthier Together Programme. This item was previously considered by the Committee at the meeting held 25 September 2014 and July 2015.	Cllr Craig	Nick Gomm	See minutes of Sept 2014 Ref: HSC/14/47 and July 2015 HSC/15/44			
Diabetes Care	To receive an update report on Diabetes care. This item was considered at the January 2015 Meeting of Health Scrutiny Committee.	Cllr Craig	Nick Gomm	See minutes of January 2015 Ref: HSC/15/03			
NHS Health Checks	To receive an update regarding NHS Health Checks. This report will include information on the Lung Health Check pilot scheme.	Cllr Craig	David Regan	See minutes of July 2014 Ref: HSC/14/44			
Update on the work of the Health and Social Care	To receive an update report describing the work of the Health and Social Care staff in the Neighbourhood Teams.	Cllr Craig	Carolyn Kus				

staff in the Neighbourhood Teams				
Manchester Health and Care	To receive a report on the Commissioning Strategy for Health and Care in Manchester.	Cllr Craig	Nick Gomm	See minutes of July 2017 Ref: HSC/17/31
Commissioning Strategy	The Committee had considered this item at their July 2017 meeting.			
Public Health and health outcomes	To receive a report that describes the role of Public Health and the wider determents of health outcomes.	Cllr Craig	David Regan	
North Manchester General Hospital	To receive a progress report on the Pennine Improvement Plan at North Manchester General Hospital. This item was previously considered at the September 2017 meeting.	Cllr Craig	Judith Adams and Prof M. Makin	Invite to all North Manchester Councillors
Manchester Macmillan Local Authority Partnership	To receive a report on the Manchester Macmillan Local Authority Partnership.	Cllr Craig	David Regan	See Health and Wellbeing Update report September 2017
Mental Health Grants Scheme	To receive a report on Mental Health Grants Scheme. This grants programme is administered by MACC, Manchester's local voluntary and community sector support organisation, and has resulted in 13 (out of a total of 35) community and third sector organisations receiving investment to deliver projects which link with the Improving Access to Psychological Therapies (IAPT) services in the city.	Cllr Craig	David Regan Professor Craig Harris	See minutes of October 2017 Ref: HSC/17/47
Healthwatch	To receive a presentation on the work of Healthwatch Manchester. Healthwatch Manchester is the independent consumer champion created to listen and gather the public and patient's experiences of using local health and social care services. This includes services like GPs, pharmacists, hospitals, dentists, care homes	Cllr Craig	Neil Walbran Chief Officer Healthwatch Manchester	

	and community based care.			
Personalisation	To receive an update report on the introducing Prepaid Financial	Cllr Craig	Carolyn Kus	See minutes of
and	Cards.		Zoe	November 2017
Empowerment	Prepaid Financial Cards (PFCs) are similar to a credit card where		Robertson	Ref: HSC/17/53
-Prepayment	the adult social care agreed Personal Budget is loaded onto a			
Cards	card which is issued to the citizen.			